



## Barista Job Description

Blackberry Market is a fast-casual cafe and bakery in downtown Glen Ellyn and La Grange, IL offering up daily handcrafted meals, dinners to-go, premium coffee drinks, memorable baked goods, and a robust catering menu.

We believe in food and drink that is non-processed, handmade, and fresh. We recognize that food and drink is not only a means to nourishment, but an excuse to pause, reflect, and connect with those we love. Blackberry was designed with this in mind – an active space for meaningful conversations alongside healthful and thoughtful food.

We are quickly expanding and we're looking for new team members to support our mission.

Whether you're an expert barista or you're looking to make a career change, you'll find that Blackberry Market is a unique place. We provide excellent work-life balance, competitive wages, and have no evening shift.

At Blackberry, we value meaningful experiences around excellent food, belonging and connection among our staff and guests.

If you are someone who values excellent work, professional growth and human connection, then we want to meet you and talk about how we could grow together!

### Responsibilities

- Greet and care for all guests
- Contribute to serving guests at the register and managing food expediting
- Answer customer questions regarding ingredients using a deep and confident knowledge of our menu
- Take orders while paying attention to details (e.g. preferences of coffee blend, dairy, etc.)
- Craft hand-tamped Intelligentsia coffee drinks
- Serve beverages and prepared food, like cookies, pastries and muffins
- Receive and process payments (cash and credit cards)
- Keep the bar area clean
- Maintain stock of clean mugs and plates
- Check if brewing equipment operates properly and report any maintenance needs



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- Comply with health and safety regulations
- Communicate customer feedback to managers and recommend new menu items

### Requirements

- An appreciation for excellent coffee drinks
- Manual dexterity able to carry various objects, operate order terminal, operate kitchen/barista equipment
- A team player with good communication skills
- Patient with an ability to stay positive under pressure
- Very good physical condition and endurance
- A positive and welcoming presence with guests

**Job Type:** Part-time and full-time positions. Flexible weekend availability required.

**Wage:** Commensurate with experience.